

**Please Note:**

Cats are admitted to the cattery at our sole discretion, and it may mean that your cat could be refused at time of admission if we find your cat is in a state that is unsuitable for boarding in a normal cattery. Ill health, injury or any condition that could pose a risk of infecting the other cats. Cats over the age of six months must be de-sexed.

**Vaccinations**

For the protection of all, guests must be fully vaccinated and up to date with their annual vaccinations to be admitted to the cattery. In all cases a vaccination certificate will need to be sighted on arrival or emailed to us prior to the drop off date. (the first page with their details and the current vaccination page with dates and veterinary clinic details). Kittens will need to have completed their initial vaccine course 3 weeks apart. Cats will only be accepted 14 days after their last vaccine has been done.

Please do not be offended if we cannot accept your cat without their vaccination certificate sighted.

**Flea and Worm Treatment**

Flea and worm treatment must be up to date. Should we find a problem with fleas your cat will be treated, and your account charged accordingly. Keep in mind that one cat can quickly infect the entire cattery.

**Medical conditions**

Please let us know of any underlying or current medical conditions or any old injuries that we need to keep in mind that might affect where we place them in the cattery. We have adapted a unit for injured or elderly cats unable to use a ramp etc. Please discuss this at the time of booking. Oral medication or treatments can be done at no charge.

**Veterinary attention**

Should we find that a cat is unwell during their stay with us, we will endeavour to contact the owner or emergency contact provided immediately to advise of this and plan for them to be seen by a vet. Should we be unable to contact the owner we will arrange arrangements for veterinary attention. All veterinary costs are at the owner's expense and must be paid for prior to or at the time of departure.

### **Food requirements**

We stock Royal Canin, and supermarket brands of dry cat food. Raw Pawz raw meat and supermarket brands of wet food. If your cat is on vet prescribed food for health reasons or are particular in what they eat it should be provided to keep them stable and healthy.

### **Something from home**

Our very cosy igloos are appreciated by most cats for sleeping. If your cat is anxious a small item from home might help them settle better. Please help us to remember this item on the day of collection.

### **Payment**

Payment in full is due at time of collection either via internet banking or cash.

We reserve the right to charge you for the full time your cat is booked in to the cattery, whether you pick up our cat early or delay your arrival time. During holidays and long weekends, we are often fully booked and may have turned away other bookings.

### **Boarding is at the owner's risk**

It is clearly understood that while all precautions possible is taken to keep your cat safe and well cared for, we will not be liable for accidental injury, sickness, escapes or death while in time of our care.